2¹/₂ Miles Philip Goldson Highway | P.O. Box 327 | Belize City, Belize Corporate: +501.227.0954 | Customer Care: 0.800.235.2273 | Fax: +501.223.0891

August 18, 2022

BEL encourages Precaution during Severe Weather

As a result of the tropical wave currently affecting the country, many communities are experiencing heavy rains, rising water levels and flooding, as well as other weather-related impacts. We remind the public to monitor weather reports and forecasts and to take safety precautions during severe weather.

During stormy weather, lightning strikes or tree branches near power lines often make contact with power lines, resulting in outages. In these circumstances, protection devices on the power system activate automatically as a safety mechanism, causing intermittent outages to prevent damage to BEL's power supply system and customers' appliances and equipment, and to protect employees, customers, and the public from electric shock.

In most cases, power supply is restored automatically (in a few seconds), while, in other cases, our teams may need to be dispatched to physically identify and rectify the cause of the power outage. Once our teams are dispatched, power restoration may take longer than usual since they must take extra precautions when working in wet conditions, especially during the nighttime, and are not allowed to work on power lines during rain or lightning or in any condition that may compromise their safety.

If you are experiencing flooding, please do not walk into any area or water that may be connected to an electrical source. Always stay far away from fallen power lines and assume that all wires hanging or on the ground are electrically charged.

BEL remains committed to safely delivering reliable service, and encourage the public to report hazards or damages to the power system by calling 0-800-BEL-CARE / 0-800-235-2273 or message us on Facebook or via WhatsApp at the following numbers:

613-0672 Belize District 613-0673 Corozal & Orange Walk Districts 613-0674 Cayo District 613-0675 Stann Creek & Toledo Districts 613-0676 Cayes

-END-

Website: www.bel.com.bz Email: info@bel.com.bz